

[Review Form2](#)

Book Name:	Business, Management and Economics: Research Progress
Manuscript Number:	Ms_BPR_2847
Title of the Manuscript:	Integrated Payment: Eliminating deceits and enhancement of customer satisfaction in Petro Retailing
Type of the Article	Book chapter

PART 1: Review Comments

Compulsory REVISION comments	Reviewer's comment	Author's Feedback <i>(Please correct the manuscript and highlight that part in the manuscript. It is mandatory that authors should write his/her feedback here)</i>
Please write a few sentences regarding the importance of this manuscript for the scientific community. Why do you like (or dislike) this manuscript? A minimum of 3-4 sentences may be required for this part.	This manuscript addressed a universal problem faced by all the vehicle owners. Though every vehicle owner knows the malpractices of the petrol bunk operators, no one either complains about this or bothers about it in this speedy world. The author's interest in picking up such a general social problem needs to be appreciated. The suggestion of "Integrated Payment Mechanism" is of real relevance to the scientific community.	
Is the title of the article suitable? (If not please suggest an alternative title)	YES	
Is the abstract of the article comprehensive? Do you suggest the addition (or deletion) of some points in this section? Please write your suggestions here.	YES, the abstract is comprehensive.	
Are subsections and structure of the manuscript appropriate?	Yes, appropriate	
Please write a few sentences regarding the scientific correctness of this manuscript. Why do you think that this manuscript is scientifically robust and technically sound? A minimum of 3-4 sentences may be required for this part.	The convenience sampling method used and the coverage of all possible sections/segments of consumers are quite good. The sample size is reasonably large. The simple percentages calculated and the pie diagrams drawn are good enough to make this manuscript scientific.	
Are the references sufficient and recent? If you have suggestions of additional references, please mention them in the review form. =	Yes, the references are sufficient and recent.	

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Minor REVISION comments Is the language/English quality of the article suitable for scholarly communications?	The language is good .	
Optional/General comments	The manuscript is very interesting.	

PART 2:

	Reviewer's comment	Author's comment <i>(if agreed with reviewer, correct the manuscript and highlight that part in the manuscript. It is mandatory that authors should write his/her feedback here)</i>
Are there ethical issues in this manuscript?	<i>(If yes, Kindly please write down the ethical issues here in details)</i>	

Reviewer Details:

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